


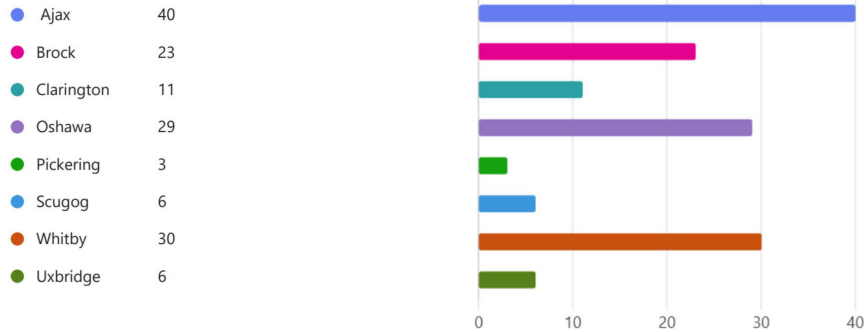


## Responses Overview Active

Responses <b>148</b> 	Average Time <b>03:31</b> 	Duration <b>202</b> Days 
---	--	---

1. Please indicate which city, town or township you reside in.



2. Please indicate your postal code.

**148**  
Responses

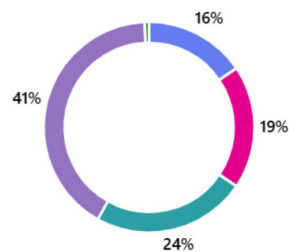
Latest Responses  
 "L1R 3R2"  
 "l1n 4n6"  
 "L1P 1A6"  
 ...

11 respondents (7%) answered L1N for this question.



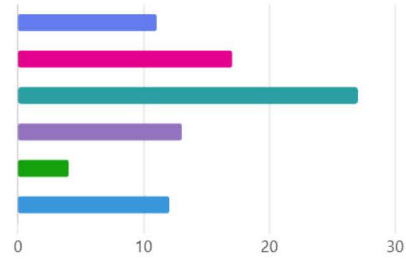
3. Do you currently use accessible taxis?

● Yes, for myself	23
● Yes, as a caregiver	28
● I would if it were available in my area	35
● No, I do not use accessible taxis	61
● Other	1



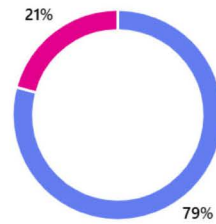
4. How often do you use accessible taxis?

● Daily	11
● Weekly	17
● Monthly	27
● Seasonally	13
● Annually	4
● Never	12



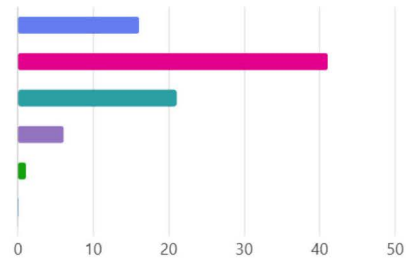
5. In the last 24 months have you needed an accessible taxi and were not able to book one?

● Yes	65
● No	17



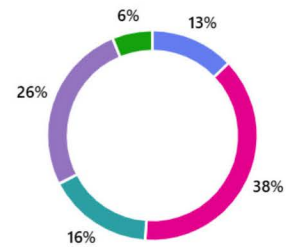
6. If an accessible taxi were available how often do you think you would use it?

● Daily	16
● Weekly	41
● Monthly	21
● Seasonal	6
● Annually	1
● Never	0



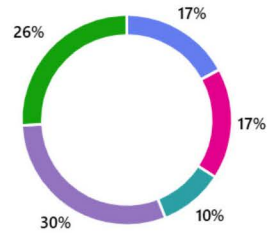
7. What is your primary destination when using accessible taxi services? Check all that apply.

● Employment/volunteering	23
● Health/medical appointment	68
● Leisure (casino, restaurant, movie theatre, community program)	29
● Personal errands (groceries, banking, etc.)	47
● Other	11



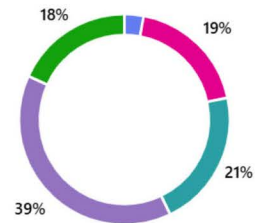
8. Which other types of transportation do you use? Select all that apply.

● Private transportation companies (e.g. Uber/Lyft)	43
● Durham Region Transit	43
● Durham Region Transit Specialized Service	25
● Personal Vehicle	76
● Vehicles belonging to friends or family	65



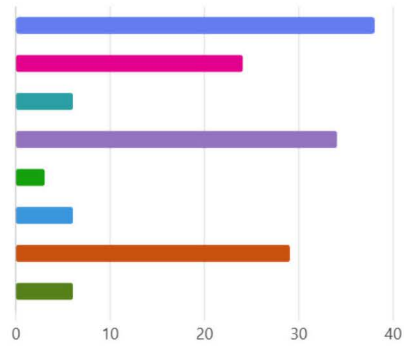
9. What challenges have you encountered when using accessible taxi services? Select all that apply.

● No challenges – Accessible Taxi Services in my municipality work well	6
● I had a need in the past but was not aware this service was available/did not know where to call for...	38
● Too costly	43
● Accessible taxi was not available for my pick-up time / too few accessible taxis available.	79
● Other	37



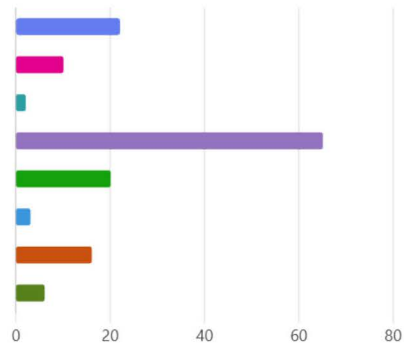
10. Which municipality are you likely to start your travel from?

● Ajax	38
● Brock	24
● Clarington	6
● Oshawa	34
● Pickering	3
● Scugog	6
● Whitby	29
● Uxbridge	6



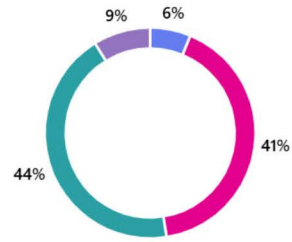
11. Which municipality are you likely to travel to?

● Ajax	22
● Brock	10
● Clarington	2
● Oshawa	65
● Pickering	20
● Scugog	3
● Whitby	16
● Uxbridge	6



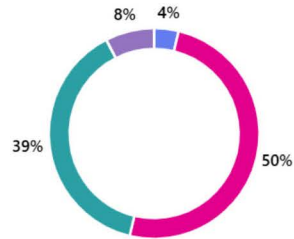
12. Condition of vehicle:

● Exceptional	5
● Good	33
● Fair	35
● Poor	7



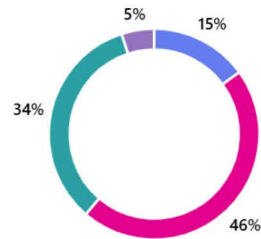
13. Cleanliness of vehicle:

● Exceptional	3
● Good	40
● Fair	31
● Poor	6



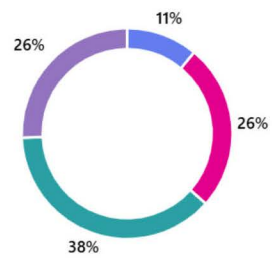
14. Driver professionalism:

● Exceptional	12
● Good	37
● Fair	27
● Poor	4



15. Timeliness of pickup

● Exceptional	9
● Good	21
● Fair	31
● Poor	21



16. Overall service with an accessible taxi in Durham Region

● Exceptional	2
● Good	24
● Fair	33
● Poor	25

