

From: [REDACTED]
To: [REDACTED] [Clerks](#)
Cc: [Lynn Campbell](#); [REDACTED]
Subject: Brock Concession 5 Road Condition
Date: May 25, 2025 9:19:11 PM
Attachments: [REDACTED]

Dear Council,

I am writing to you to request a deputation to discuss the road conditions of Brock Concession 5 in Sunderland. Spanning numerous years, many residents of Brock Concession 5, including my family, have submitted complaints and sought out answers in regards to our year round concern with our road conditions. Brock Concession 5 is very poorly maintained; lack of sanding for large hills in the winter, and enormous potholes spanning across the road in the spring, summer, fall and winter. After years of complaining and deteriorating conditions, my request for deputation is no longer about being inconvenienced, it is about safety and bringing attention to a matter that needs to be addressed and fixed moving forward. We need our road AT MINIMUM to be regularly maintained and safe to drive along.

Negligent road conditions pose a safety risk to not only the residents of the road, but all whom travel along it. My husband has been on the Brock Township Fire Department for 14 years, and in recent years has had his responding to emergency call times affected by the severity of our roads. When members of our community have had a car accident, need medical care, or have a fire, we rely on our volunteers to be there AS SOON AS POSSIBLE, with every second counting. Please have a look at the pictures provided and consider this when you or your family have an emergency. We have measured the AVERAGE pothole depths at 4". With most constructed speed bumps averaging 3" high in a 40km max zone with appropriate visible signage, the concern becomes obvious with a plethora of 4" continual deep holes along a 60km road and no signage, especially on a gravel road. This is very dangerous!

I have attached letters from a few surrounding neighbors, photos taken over the years, and a vehicle repair claim that was accepted and paid by the township for vehicle damage. You will find that some photos were taken when raining to show the water running down the road, and highlighting the average pothole width.

I have read through the Rural Road Rehabilitation Plan for Brock Township and have a few questions and areas of concern for Council, in general. I will be providing these questions below in hopes of Council preparing responses for the deputation. Please see below:

1. Do we have a specific annual budget broken down per road? How often should we expect to see a grader?
2. In speaking with members of Council, I understand there are staffing issues with Directors and Operators. Does the Township have a staffing succession plan in place so residents are not affected by staffing pain points? Is Job Sharing an option with other Township operators so ample skilled persons are available during sick leaves/ sick days/ summer holidays etc to ensure the grader sees no down time?

3. What is the quality control protocol and policy on road maintenance? Does our road patrol have an objective and measurable scale to determine quality and priority? How often is this reviewed?
4. Do we still have a drag available? At one time, the Township had a drag that was towed behind the township dump trucks, and done approximately one week after the grader completed a road. This would collect and redistribute the loose gravel to refill the potholes that had started to emerge again, in the event that the grader had not dug deep enough.
5. With two gravel pits on Brock Concession 5, we have a concerning amount of gravel trucks travelling along this road Monday-Friday. Is this be considered when determining budget and maintenance needs?
6. Road crowning- it appears most of our road does not have a proper crowning. Many pictures provided show the water running down the road and pooling in areas, not leveraging the ditches. Why are the roads not crowned to minimize this issue and leverage the ditches?

We LOVE our community, it's residents, land and amenities. Let's create a solution together to do better and provide better roads to the residents.

Thank you for your time, I hope to speak with you in person soon,

Lexi Robertson



[IMG_8418.jpg](#)



[IMG_8467.jpg](#)



[IMG_8532.jpg](#)



























Lexi Robertson [REDACTED]

Fw: Thank you for your response to Report a Problem or Issue Form

1 message

Jamie Gratrix [REDACTED]

22 May 2025 at 14:54

To: [REDACTED]

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From: noreply@townshipofbrock.ca <noreply@townshipofbrock.ca>**Sent:** Thursday, May 15, 2025 6:02 PM**To:** Jamie Gratrix [REDACTED]**Subject:** Thank you for your response to Report a Problem or Issue Form

You don't often get email from noreply@townshipofbrock.ca. [Learn why this is important](#)

⚠ CAUTION: This email is from an external source. Verify sender before opening links and attachments. ⚠

Hello,


Thank you for contacting the Township of Brock.

Please note the Township is currently receiving heavy call volumes and reported issues due to damage sustained from the ie storm. Please refer to the [News](#) on the homepage of our [website](#) for daily updates. We recognize the challenges that these heavy snow conditions have created, and we appreciate your cooperation and patience as we work to address them.

Your request reference number is 2025-05-15-008

[This is an automated email notification -- please do not respond]

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 **2025-05-15-008.pdf**
163K



Lexi Robertson [REDACTED]

Fw: 5th Concession of Brock Township

1 message

Jamie Gratrix [REDACTED]

22 May 2025 at 14:54

To: [REDACTED]

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From: Ingrid Svelnis <Ingrid.Svelnis@brock.ca>
Sent: Wednesday, December 20, 2023 2:44 PM
To: Lynn Campbell <Lynn.Campbell@brock.ca>; Jamie Gratrix [REDACTED]
Subject: RE: 5th Concession of Brock Township

You don't often get email from ingrid.svelnis@brock.ca. [Learn why this is important](#)

I have already sent to Paul and Jason as well as Fern and Michelle.

From: Lynn Campbell <Lynn.Campbell@brock.ca>
Sent: Wednesday, December 20, 2023 2:41 PM
To: Jamie Gratrix [REDACTED]
Subject: Re: 5th Concession of Brock Township

Thank you for letting us know, Jamie. I will refer this to our works department-Lynn Campbell

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From: Jamie Gratrix [REDACTED]
Sent: Wednesday, December 20, 2023 2:36:16 PM
To: Council [REDACTED]
Subject: 5th Concession of Brock Township

Good afternoon,

The Maintenance schedule for the 5th concession of Brock needs to be reviewed. Our road has been neglected this year so bad that damage has occurred to resident's vehicles. The lack of preventative and regular maintenance has not been completed throughout 2024. Sections of the road are so bad; vehicles are going into the ditch to try and get around the potholes, ruts.

Why has this happened?

Are regular road inspections being completed? Weekly? Biweekly?

What is the 5yr and 10yr plan for our roads?

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Lexi Robertson <[REDACTED]>

our road...

1 message

robert [REDACTED]

24 May 2025 at 10:21

To: [REDACTED]

Hi Lexi...I wanted to send you my thoughts on the state of our road and the maintenance we receive year round. Concession 5 east of 18 sideline is poorly graded and rarely done. Potholes are so deep that they are becoming unsafe and damaging to our vehicles. This past winter lack of sanding caused a propane truck to overturn on the hill and hit a school bus. It could have been a tragedy but luckily there were no kids on board and the driver was ok. We have never complained but maintenance on this road is getting worse and worse. We pay our taxes so therefore should expect a safe road with timely maintenance winter and summer...Please pass this message on to council on our behalf. Thanks for ur help....Marion and Bob Hunter

We have lived on Concession 5 for the last 15 years. We have seen progressive decline in the condition and maintenance and overall upkeep of the roads over that time.

In the winter, our road is often maintained later in the day, if at all. I understand that the rural roads take less of a priority, but we do have to get to work and school. Both my husband and I have had to miss work because of lack of maintenance and clearing of the road. At one point, my husband's 4 wheel drive truck was so stuck in a huge snowbank on the road that we had to use our tractor to pull him out and get back to the driveway. We have also had to use our snowblower to clear the snow on the road. We, along with the neighbour, have had to pull the school bus out of the snowbanks. We have had to pull ourselves and our children out of the ditches and snowbanks. Both my husband and I provide essential services and having us miss days of work puts others at risk-both for the individuals that we service and our coworkers.

Over the last recent years, the maintenance of the roads overall has significantly declined. The potholes on our road often make the roads nearly impassable. It is not uncommon to only do 5-10 km/hr over the road. It is not just one "bad spot" on the road-that can be explained by springs, or swampy conditions. It is multiple spots on all the roads- Concession 5, Concession 1 and 2, the intersection of Concession 2 and 18th sideroad (where the bump when you cross north and south will make you come out of your seat), 18th sideroad between Regional rd 13 and the 4th. And these are only the roads that I have had to travel on. During the ice storm (and for most of the winter and fall) the 18th sideroad was in such terrible condition and I did have to help pull people out of the ditch because they bounced into the ditch due to all the potholes. We have measured some of the potholes- some of them measure 8-10 inches deep and they cover the entire width of the road. There is no "good path" to travel on. In the winter and for these terrible conditions with the potholes that we have experienced of late, it would make it very difficult for emergency vehicles to get through. We have friends and family who refuse to come to our home because of the condition of the roads and the effect that it will have on their vehicles.

I have a 2018 vehicle- 4 wheel drive. I have had to redo the shocks and bushings on my vehicle- 2 years ago. The shocks need to be done again. Once I leave Brock township, my commute is all highway driving. There is no reason, other than the state of the roads, why my shocks would have to be replaced so soon.

My daughter drives a malibu car. She has had to replace struts and bushings, shocks and tires due to bend rims. After she had her brakes repaired, one of her brake caliper pins snapped due to the bumpy roads. Once she is off our road, all of her driving (work and school) is all highway driving. The fact that she has had her car for only 2 years and she has had to do all this work to her car is alarming, not just for the cost to her, but also concerning as a parent for her safety. She has had to be pulled out of the ditch as she has lost control on the road- due to ice and potholes.

My husband's truck has had to have bushings, axels, shocks and wheel bearings done on his truck. He too, is a highway driver to commute to work, once he is off our road.

We have had exhaust fall off our vehicles while we are driving on the road. Our mechanic has told us that the reason why we need this work, is due to the condition of the roads we drive on.

As everyone knows, the cost of living has increased steadily over the last many years. The cost of maintaining and repairing these vehicles is expensive and is unnecessary. We are not hard on our vehicles, and the fact that these repairs need to be done is unfathomable.

I cannot understand why we don't have any ditches to speak of on these rural roads. My understanding of the ditches is to take water away. As far as I can see, some of the "ditches" near our home have more gravel in them than are on the roads. There are culverts that are blocked because of all the gravel that are in them, which makes them useless. And then, there are the washouts that happen- on the road- when it rains, which results in more pot holes and sink holes. There are huge puddles on our roads-in areas that are elevated and not wet. If the roads were sloped properly, the water would not impact the roads the way they do.

There are still trees down after our ice storm in April-they have been pushed back, and are marked with pylons. Some of the trees continue to block part lanes of traffic. With the roads in the condition they are, we pray that we don't meet another car on the road where the trees are still on the roads. It is nearly 2 months since the ice storm. Where is the clean up?? Thankfully, we have amazing neighbours who have worked hard at cleaning up the roads- in the immediate during the ice storm- so that we could pass through, and since- for cutting, and piling and moving trees and brush from our roads and beside the roads.

I hate to complain- I work in public service myself and understand the constraints in place, the budget issues and the manpower issues. I also understand that in a job that is public facing, providing services, it's important that customer service and safety are always at the top of the list. Unfortunately, I don't see that any of these are considered for our township roads.

I commend Lynn Campbell, our counsellor. Each time I have complained about the roads, she listens patiently and directs me to call the reporting line. I'm to the point that I feel that it is an exercise in futility. Unfortunately, no matter how much we report to the reporting line, not much is done. I also understand that her hands are tied.

I sincerely hope that our concerns are listened to and heard. We love the community that we live in and hope that our community workers and residents can come to some resolution for this significant issue.

Regards,





Lexi Robertson [REDACTED]

Fwd: Our Road!

2 messages

Leona Thompson [REDACTED]

22 May 2025 at 12:36

To: [REDACTED]

----- Forwarded message -----

From: **Leona Thompson** [REDACTED]

Date: Thu, May 22, 2025 at 11:21 AM

Subject: Our Road!

To: Lynn Campbell [REDACTED]

Hello Lynn,

We really hate to complain, especially to you, Lynn, but we've called the Township a number of times, as have others on our half of the 5th, east of the 18th...the potholes are everywhere...you have to crawl and even then... Friends and family who come to visit can't believe the state of our road...worrying about damage to our and their vehicles.

Chuck's even stopped to talk to the man who was driving the grader last week...he had done the 18th and the west half of the 5th. A few weeks prior he had done the same...it seems like our half is ignored. Anyway, Chuck said that the graderman said as it was 2:30ish he was finished for the day...He was a little crusty with Chuck he'd been doing grading for 25 years. Chuck suggested that you need to grade to the depth of the pothole to remove it not to just fill them in... anyway, we guess he didn't appreciate the advice or suggestion and probably hasn't liked that we and our neighbours have called the Township complaining about the state of our road. This was a week ago and he still hasn't come to grade it! It's dangerous taking our motorcycle and/or car down the road in the state it's in. We wouldn't want to have an emergency as you'd wreck your car if you had to speed down the road! You are our last resort... The township will be getting a bill from anyone needing car repairs.

Sorry Lynn!

Chuck & Leona

Leona Thompson [REDACTED]

22 May 2025 at 12:41

To: [REDACTED]

----- Forwarded message -----

From: **Lynn Campbell** [REDACTED]

Date: Thu, May 22, 2025 at 12:40 PM

Subject: Re: Our Road!

To: Leona Thompson [REDACTED]

Thanks for reaching out Leona and I'm

So sorry about the state of your road! Ian Robertson called me yesterday about it and I contacted public works and your road is supposed to be a priority after the rains. Please drive safely and let me know when you see a grader. Also email publicworks@brock.ca anytime . Take care, Lynn

Sent from my iPhone

> On May 22, 2025, at 11:21 AM, Leona Thompson [REDACTED] wrote:

>

> Hello Lynn,

> We really hate to complain, especially to you, Lynn, but we've called the Township a number of times, as have others on our half of the 5th, east of the 18th...the potholes are everywhere...you have to crawl and even then... Friends and family who come to visit can't believe the state of our road...worrying about damage to our and their vehicles.

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> Chuck & Leona