



Corporation of the Township of Brock

Staff Report to the Mayor and Members of Council

From: Sarah Jones

Position: Supervisor By-Law and Animal Services

Title / Subject: By-Law and Animal Services Division Q2 Report

Date of Report: July 5, 2024

Date of Meeting: July 15, 2024

Report No: 2024-PS-011 for information purposes.

1.0 Issue / Origin

The Supervisor of By-Law and Animal Services is responsible for preparing and presenting quarterly reports.

2.0 Background

Council has requested in each quarter a report on the activities of the By-Law and Animal Services Department, including the Township of Brock Dench Animal Shelter. This report represents the second quarter report (Q2) from April 1st, 2024 to June 30th, 2024. The statistics for the quarterly reports include, but not limited to, emails, phone calls, and tracking software and programs used by the Department, FirePro (Bylaw) and Shelter Buddy (Animal Shelter).

3.0 Analysis

In the second quarter of 2024 the Township of Brock By-Law and Animal Services Department responded to incidents/investigations in both by-law and animal services. The most significant change is in animal services in which the department saw a significant decrease in service calls for sick and injured wildlife, especially raccoons. The Township thankfully did not experience any calls regarding bird flu and as such the calls in Q2 were at the normal average levels for wildlife emergencies.

In both Q1 and Q2, the animal shelter continued finding homes for dogs and cats and experienced a very low intake for cats and kittens which in the spring is rare as traditionally, the population of cats and kittens would be very high. In Q2, the animal shelter also saw a decrease in the number of dogs found abandoned, stray and a low number of reports of dog bites or interference calls. Staff patrolling the parks reported the number of owners in non-compliance of the animal control bylaw by allowing

dogs to run at large and off leash in public areas was at a higher rate in the early part of Q2 but with more patrols staff have witnessed an improvement in this area. Issues with owner's failing to poop and scoop after their pets continues to be an issue in the urban areas of the Township. Enforcement Officers are patrolling daily and have issued warnings and provided education and have issued fines where applicable.

Prior to the completion of this report, the Brock Animal Shelter reported the number of dogs had increased from 1 to 10 over the July 1st long weekend and is currently operating at overcapacity starting Q3. We have managed to secure emergency assistance from foster parents and other Municipal Shelters and area Humane Societies. All shelters are starting to see the levels increase at the beginning of Q3 and the number of dogs dumped and abandoned in states of distress seem to be on the upswing in Ontario.

The By-Law Division has observed the normal increase in calls for property standards with respect to overgrown lawns and dead and decaying trees. Further increases have occurred in property standards with regard to Landlord Tenant Disputes and staff have been busy conducting internal inspections and issuing compliance orders as well as testifying at LLTTB hearings. Zoning complaints have been on the increase, primarily calls regarding permitted uses on property and an increase in persons living in trailers and RV's.

Staff are happy to report that parking infractions are down and are finding more compliance in areas where traditionally numerous problems have been present. Noise and Nuisance By-Laws are as expected on the increase but seasonal staff have been able to mitigate most of these issues through education and warnings.

This report also includes phone calls, emails, and inquiries for both bylaw and animal control related calls and the animal shelter which includes but is not limited to; staff visits to veterinarian and animal pickups, and transfers and visits by the public to the shelter for adoptions, animal claims etc.

Charts 1-4 identify the number of emails, calls, and investigations and licensing inspections for the By-Law Enforcement and Animal Services Department.

Chart 1 – By-Law Enforcement and Animal Services

Q2 Phone Statistics + Emails

Type	Q1 2024	Q2 2024
Parking	120	162
Property Standards	25	114
Building/Public Works	5	2
Fireworks/ Illegal Burn	1	7
Other Depts / Council	54	40
Noise	39	157

Nuisance	2	7
Zoning	1	18
Animal Related	66	62
Fence	0	2
Licensing	2	12
Other	59	61

Chart 2 – Phone and Email Statistics/Service Calls – Dench Animal Shelter Q2

Phone Call Type	Q1 2024	Q2 2024
Adoptions	82	51
Wildlife Injured	45	28
Dog/Cat At large	10	22
Feral Cats	17	4
Lost/Found Pets	16	40
Barking	0	2
Surrenders	6	15
PAWS	4	1
Donations	12	15
Animal Interference / Bite	3	1
Vet	4	5
Other	37	40
Emails	337	345

Chart 3– Service Calls Attended By-Law Enforcement and Animal Services Q2

Call Type	Q1 2024	Q2 2024
Parking Infractions	136	96
Parking Other	17	31

Property Standards	9	46
Fireworks	0	1
Illegal Burn	1	1
Noise	39	55
Nuisance	2	6
Animal Services (General)	22	29
Wildlife Injured/Abandoned	68	26
Animal Dog Bite/Animal Attack	22	1
Zoning	1	16
Other	13	12

Chart 4 – Licenses – Inspected and Issued Q2 2024

Licensing	Q1 2024	Q2 2024
Breeding and Boarding Kennels	2	8
Doggie Day Care	1	0
Campgrounds	0	3
Taxi/Limo	0	0
Wrecking Yards	2	0
Prohibited Animal License (Exotic)	0	0

Fines/Charges/Court Updates Q2 2024

By-Law: Noise By-Law x 1
Charge: Part 1 – Unnecessary Noise (2022)
Status: Guilty fine imposed (waiting for payment)

By-Law: Noise By-Law (2023)
Charge: Part 1 – Unnecessary Noise
Status: No Update – in court - pending

By-Law: Animal Control x 1 (2024)
Charge: Animal at Large
Status: In Court First Appearance Date not yet set.

By-law: Animal Control x 2 (2023)
Offence: Keep Or Harbour More Than Permitted Dogs
Failure to purchase License
Status: TBD

By-Law: Animal Control x 2 (2024)
Charge: Dog at Large
Failure to purchase License
Status: Conviction

By-Law: Animal Control By-Law (2023)
Provincial Law: Dog Owner's Liability Act
Charge: DOLA x 2
Status: Convicted x 2, fines issues, Provincial Muzzle and Restraint Order with Conditions
Update: DOLA ORDER – inspection required late JULY as per order of Court

By-Law: Animal Control By-Law (2024)
Charge: Part 1 – Prohibited Animal without license
Status: Guilty – Fines issued

21 Warning Notices issued for first time offenders for various by-law and animal services violations in which the majority were resolved through education.

4.0 Related Policies / Procedures

N/A

5.0 Financial / Budget Assessment

There have been no significant issues with respect to the budget as was present in the Q1 report with the Wildlife Care and Control Budget. In Q1, this was due to the outbreak of distemper in the raccoon population. In Q2, the number of calls with wildlife emergencies decreased and the number of animals

entering the shelter remained low, however, the cost of veterinary care, pet food and other supplies required for the operation of the animal shelter remain at a high level. Other areas of the Departments Budget, including By-Law and Traffic control were as expected.

5.1 Asset Management

N/A

6.0 Climate Change Impacts

N/A

7.0 Communications

This report is presented to Council on a public agenda and available for public review through the electronic agenda website or the livestreaming of the virtual meeting.

8.0 Conclusion

Current statistical information for Q2 has shown typical and expected results in all sectors. As noted in this report, wildlife care and control numbers are down and at regular rates. This report has provided an outlook at the beginning of Q3 and has identified that the shelter is over-capacity at this time which will increase the financial stress on staff overtime, shelter supplies and veterinary care should this trend continue.

9.0 Recommendation

That Council receive report 2024-PS-011 for information purposes.