



Corporation of the Township of Brock

Staff Report to the Mayor and Members of Council

From: Sarah Jones

Position: Supervisor By-Law Enforcement and Animal Services

Title / Subject: By-Law and Animal Services Division Q1 and Q2 Report

Date of Report: June 30, 2023

Date of Meeting: July 17, 2023

Report No: 2023-PS-013

1.0 Issue / Origin

The Supervisor of By-Law Enforcement and Animal Control is responsible for preparing and presenting quarterly reports.

2.0 Background

Council has requested quarterly basis a reporting on the activities of the By-Law Enforcement and Animal Control Department. This report represents the Q1 and Q2 report that will be forwarded to Council on a regular quarterly basis. The statistics for the quarterly report are generated, but not limited to, by computer systems used by the Department, FirePro (Bylaw) and Shelter Buddy (Animal Control and Animal Shelter).

3.0 Analysis

In the 1st quarter and 2nd quarter of 2023 the Township of Brock By-Law Enforcement and Animal Control Department responded to incidents/investigations in both by-law enforcement and animal control. As common, the winter season, 1st quarter, will decrease the volume of calls received for animal incidents and property standards, and as expected, an increase in all areas in the 2nd quarter. This report also includes phone calls, emails, and inquiries for both bylaw and animal control related calls and the animal shelter which includes but is not limited to; staff visits to veterinarian and animal pickups, and transfers and visits by the public to the shelter for adoptions, animal claims etc.

Chart 1 – By-Law Enforcement and Animal Control Phone and Email Statistics

Q1 and Q2 - 2023

Call Type	Q1	Q2
Parking	84	111
Property Standards	30	99
Building/Public Works	13	22
Fire/Fireworks	2	7
Illegal Burn		
Noise	85	104
Nuisance	5	9
STR specific	5	4
Zoning	7	6
Animal Control	34	47
Fence	2	3
Licensing	12	9
Other	59	93

Chart 2 – Phone and Email Statistics – Dench Animal Shelter Q1 and Q2

Phone Call Type	Q1 (2023)	Q2 (2023)
Adoptions	48	50
Wildlife Injured	2	14
Dog/Cat At large	13	8
Feral Cats	9	11
Lost/Found Pets	10	27
Barking	0	0
Surrenders	15	13
PAWS	3	3

Donations	20	15
Animal Attack/Bites	2	2
Vet visits	2	14
Other	27	28
EMAILS	247	283

Chart 3– Calls Attended By-Law Enforcement and Animal Control Department Q1 and Q2-2023

Call Type	Q1	Q2
Parking Infractions	177	173
Parking Other	2	8
Property Standards	14	26
Fireworks	0	5
Illegal Burn	2	6
Noise	48	49
Nuisance	2	12
STR specific	1	1
Animal Control	45	61
Wildlife Injured/Abandoned	2	16
Animal Dog Bite/Animal Attack	3	1
Zoning	2	5
Other	14	26

Chart 4 – Licenses – Inspected and Issued Q1 / Q2 2023

Licensing	Q1	Q2
Breeding and Boarding Kennels	2	8
Doggie Day Care	0	1
Campgrounds	0	3
Taxi/Limo	0	0
Wrecking Yards	2	0

Charts 1-4 identify the number of emails, calls, and investigations and licensing inspections for the By-Law Enforcement and Animal Control Department. The expected increases occurred in calls regarding property standards, parking, noise, and animal control. Unexpected were increases in illegal burns, nuisance, graffiti, vandalism, and parking dispute calls. Call increases occurred regarding By-Law violations within Township parks, including illegal burning, garbage, littering, vandalism, graffiti, and nuisance calls. Cannington and Beaverton also reported an increase in complaints regarding vehicles with loud unmuffled vehicles, racing, and unsafe driving, including drifting vehicles in public parks and causing general nuisance and noise disturbances on a daily and nightly basis. Police presence has increased and staff continue to address issues in co-operation with the DRPS. Most noise and nuisance calls are occurring in residential areas, not the lakefront or at locations commonly referred to as STRs or rental lakefront properties.

Fines/Charges/Court Updates

Carried over from 2022, three By-Law charges are going through the court process:

1. A charge for operating without a license for a wrecking yard was resolved in the first quarter in February of 2023 with all licensing requirements met by the operator.
2. Nuisance x 2 from 2022 (STR related) is set for judicial pre-trial on the 17th of August 2023.
3. An appeal by the accused in relation to a property standards case. This matter was before a court hearing officer on 6th of July 2023 with legal counsel for the accused being required to provide their Appeal Book of Factum by no later than August 11th. A court date for this case is yet to be established. Township legal will be seeking full costs for this case when it is before an appeal judge.

Twelve warnings were issued for first time offenders for various by-law and animal control violations.

In the second quarter, a Part 1 charge was issued under the animal control by-law for dog-at large in June 2023, no update is available at this time. By-Law staff have also received notice that a subpoena to testify in a land-lord and tenant tribunal matter scheduled for July 16th, 2023 will be forthcoming.

Nineteen warnings were issued in Q2 for first time by-law and animal control offences that were successfully resolved.

Update to Council on Winter Parking Restrictions:

In the Fall of 2002, Amendments to the Traffic Control By-Law included the introduction of winter restrictions for overnight parking. The following was implemented: November 15th through to April 15th, no overnight on-street parking, and parking in a Municipal Lot (unless permitted) will be permitted between the hours of 12:00 a.m. and 7:00 a.m., regardless of weather conditions, to allow for thorough and efficient winter maintenance operations.

To enforce these new restrictions, the By-Law department deployed officers 2 to 3 times a week for overnight parking enforcement. As directed, the following parking infraction notices were issued specific to the winter parking restrictions.

Winter Restriction Parking Infractions (November 15th, 2022, to April 15th, 2023) Total: 211

4.0 Related Policies / Procedures

None

5.0 Financial / Budget Assessment

None

6.0 Climate Change Impacts

None

7.0 Communications

This report is presented to Council on a public agenda and available for public review through the electronic agenda website or the livestreaming of the virtual meeting.

8.0 Conclusion

Current statistical information for Q1 and Q2 has shown typical and expected results given the time of year and season. It is expected in all sectors for numbers to increase in volume as the seasonal population returns to the area.

9.0 Recommendation

BE IT RESOLVED THAT By-law and Animal Services Division Q1 and Q2 Report 2023-PS-013, be received for information.